



“Strategic Support on Strengthening the Quality Assurance Structures at the Private Higher Education Institutions in Albania”

Involvement of UET students in the QA processes

European University of Tirana, February 15th 2017

QA UNIT and an Historical View

- ▶ Commission of Internal Quality Assurance (KSBC), has begun working since the creation of the institution, initially in the form of ad hoc groups, and from the January 2011 in the form of a permanent unit of the organizational structure of the institution. The Commission periodically evaluates the effectiveness of teaching, research, administrative and financial activities of the UET.

The tasks of QA Unit/KSBC:

- ▶ * Continuous monitoring of the institution management.
- ▶ * Continuous monitoring of the situation of curricula, implementation, analysis, update, through the creation and continuous improvement of the performance of official mechanisms for approval, periodic review and monitoring programs and degrees.
- ▶ * Continuous monitoring of the quality level of academic and logistic staff, as well as its training/education.
- ▶ * Continuous monitoring of the teaching process and the assessment of students, and preservation of its quality.

The tasks of QA Unit/KSBC II:

- ▶ * Continuous monitoring of the scientific research progress in the institution.
- ▶ * Monitoring the level of student involvement in the daily activities of the institution.
- ▶ * Tracking the progress of UET cooperation with other academic and non-academic institutions in national and international level.
- ▶ * Extending of the internal quality assurance at all organizational levels of the institution.

How are students actively involved in teaching evaluations?

The evaluation of teaching staff and processes is done by:

- ▶ * Online questionnaire to all students for each course, each tutor;
- ▶ * Focus groups with diverse students (elected randomly);

Students Government

Student government

In the beginning of each academic year at European University of Tirana are organized elections for student government.

These elections are organized in a democratic way by students themselves through the voting process. Student government represents student's interests and the senate is involved in the governance structure of the university.

Students

participation in the Institutional Life

The students are represented in the Directing Bodies of the Institution, in educational-search and services structures. UET encourages student's participation in the decision making bodies, free organizing and express of their own opinion.

- ▶ • *Students Council – implements students participation and coordinates their representation in the directing bodies*
- ▶ • *Academic Senate – has three students representatives form BA and MA level*
- ▶ • *Ethics Council – one member is recommended to the Rector from the Students Council*
- ▶ • *Commission of Internal Quality Assurance – has a member from the Students Council*
- ▶ • *Open Departments meeting – once a month students are invited to participate*



UET is making efforts to enhance the quality of study programs through:

- ▶ a) *Monitoring the learning processes from the main authorities, the office of Human Recourse and the staff of the teaching secretariat.*
- ▶ b) *Evaluation of the quality of teaching of the lectures from: the Head of Department/ colleagues; from the students; from the Commission of the Performance Evaluation;⁸⁹ and QA Unit. The results after the evaluation are presented to each member of the academic staff in order to improve their problems.*
- ▶ c) *Evaluation of the results on scientific-research of the staff.⁹⁰*
- ▶ d) *Focus groups/round tables with excellent students in order to get more detailed information.⁹¹*
- ▶ e) *Involvement of students in the directives bodies of EUT and in the department meetings*

Thank you!

